



Frequently Asked Questions

1. Earnings To Date

· Find out how much money a school has earned on the public Together in Education website, tie.harristeeter.com/together-in-education School Earnings (link on left side of page).

2. Number of Participants Linked to a School

· Learn how many participants are linked to a school through the public Together in Education website, tie.harristeeter.com/together-in-education. School Earnings displays the number of participants.

3. Forgot User Name or Password? (to the TIE Coordinator Portal)

· Reach out to our Promotions Coordinator at tie@harristeeter.com.

4. To Link or Relink:

· Go to: tie.harristeeter.com/tie (or through the HT App), click “Link Your VIC Card”.

· Enter the email address associated with the VIC card to receive one-time passcode. Enter the one-time passcode. Enter the School Name or 4-digit School Code in School Search. Highlight the school of your choice and click “Add”. The added school will immediately display under “Schools you’re supporting”.

5. Relink Required?

· Yes. All participants need to relink their VIC card each school year.

6. Re-register Our School?

· No. A one-time registration is permanent. The 4-digit number does not change.

7. Contact Person Change:

· Contact changes can be made in the school’s TIE Coordinator account. Username and password required. Need assistance? Reach out to our Promotions Coordinator at tie@harristeeter.com.

8. Participation from outside the school area?

· Yes. Family and friends can link their VIC card to any participating school (up to 5 schools!).

9. Contribution Triggers:

- Link and sign up for a free or paid HT Plus membership! Schools will earn \$10 for every HT Plus Membership sign-up by an already linked customer or a newly linked customer.

10. Register an Organization, PTA, Team, or Club:

- Request a Registration Packet from our Promotions Coordinator at tie@harristeeter.com. The packet contains form W-9 (required) along with a Registration Form with Official Rules & Regulations.

11. Linking Events – Grow Participation:

- Coordinators in NC, SC & GA can request up to five linking events per school year.
- Details can be found “TIE Coordinator Portal”